

## **PRIVACY POLICY**

We hereby ask the users to read carefully the Privacy Policy herein, in order to become aware of the way in which their data and information, gathered by Makedonski Telekom, are being used.

By accessing or using this application, the users confirm that they have read, understood and accepted all of the terms and conditions of the Privacy Policy and the ways of using the application. If the user does not agree with the aforementioned terms and conditions, the use of this application is not recommended.

### **GATHERING USER'S PERSONAL DATA**

When the user accesses and logs in to this application, specific personal data shall be requested to be provided by the user. If the user does not provide any particular datum mandatory for particular activity, the user shall not be able to use this application.

By accepting the application, it is deemed that the user freely and explicitly agrees with the processing of his/her personal data. When the user visits the application, Makedonski Telekom and/or the user's authorized service providers can automatically gather the user's personal data with the assistance of the available electronic tools.

### **PERSONAL DATA PROCESSING**

Makedonski Telekom processes and keeps your personal data gathered via the application pursuant to the Law on Personal Data Protection and the other valid regulations in RM. Your personal data shall not be disclosed to third persons without authorization. They shall be kept for the time period necessary for fulfilling the purpose for which they were gathered in the first place.

The data and information identifying the user can be solely disclosed to competent state authorities, on the basis of their request or decision stipulated by law.

### **PUBLICATION OF OTHER DATA AND INFORMATION**

Makedonski Telekom can disclose or share other data and information of the user with its collaborators and related companies. For example, it can share the gathered demographic information (not including information identifying the user) with third parties, including advertising agencies, for the purpose of obtaining contents and services by using network marks of which the user shows interest, i.e. for continuous improvement of the quality of our Internet sites. We would like to clarify that these are not personal data on the user, but information on the summed activities of our users.

## **PERSONAL DATA PROTECTION**

Makedonski Telekom takes precautionary measures in order to protect the personal data of the users in accordance with the valid legal regulations. For the purpose of ensuring secrecy and protection of the personal data on the entities, we apply appropriate technical and organizational measures for protection from accidental or illegal destruction of personal data, their accidental loss, falsification, unauthorised disclosure or access and protection from any illegal forms of processing in accordance with the Law on Personal Data Protection.

The overall documentation regarding the software programmes for personal data processing and all changes thereto is recorded and kept in accordance with the Rulebook on the technical and organizational measures for ensuring secrecy and protection of the personal data processing of the Directorate for Security of Personal Data. For the purpose of ensuring security of the personal data of the user, they are kept on a server which can be accessed only by persons authorised to access such server, whereas encryption of particular sensitive data and information is being made.

However, we must specify that no data transmission via Internet or any wireless network can be entirely safe. As a consequence, apart from taking reasonable measures for personal data protection, absolute protection of any information transferred to or from our application cannot be guaranteed.

## **PRIVACY POLICY MODIFICATION**

The Privacy Policy herein can be modified at any time by posting the modified text of the Privacy Policy to this application. The modifications to the Privacy Policy enter into force immediately upon publishing thereof. Each user is responsible to periodically review the Privacy Policy and read any possible modifications. The continuous use of our application by the user, upon the entering into force of such modifications, shall mean that the user accepts the terms and conditions of the modified Privacy Policy.

## **CONTACT**

Should you have any questions regarding personal data protection, please send us e-message to the e-address for personal data protection: [data\\_protection@telekom.mk](mailto:data_protection@telekom.mk).